



WiFi UPDATE

Believe it or not, we are already seeing the need for WiFi in resident rooms. Social media and streaming of programs and videos is now something that residents and family members are using on a daily basis. After some work with our supplier, residents can now subscribe to WiFi access directly in a resident's room. The \$20/month fee will allow for TWO devices to be connected at any one time.

Free WiFi access remains available to all guests at the Webster Café

For more information and to sign up, please contact

Travis Durham, Director of Food Services and Information Technology

705-792-7395 or tdurham@groveparkhome.on.ca



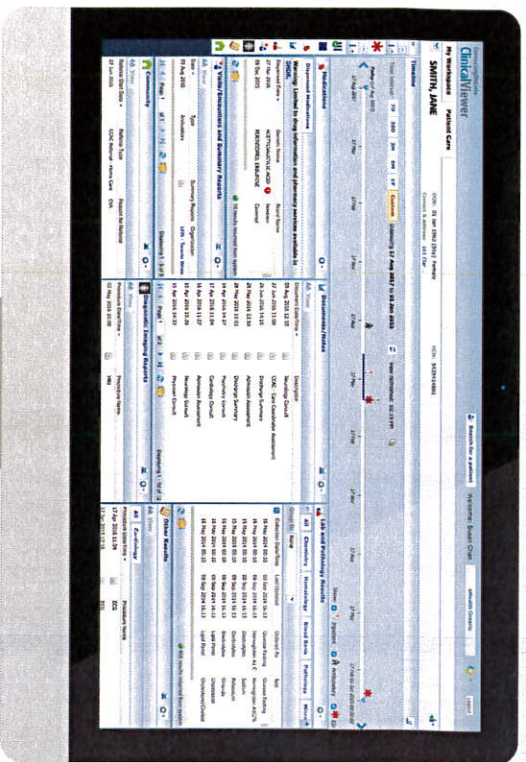
We are pleased to announce that Kerry Guy has accepted the position of Director of Programs and Volunteer Services. Kerry brings her passion for resident activities and dedication to restorative care and physiotherapy to this role. There have been a lot of positive changes in this department and we wanted to share these changes with our families:

- With the retirement of Susan Brunke, Eden Young has accepted the position as Restorative Care Assistant
- Kaitlyn Sanders, Life Enrichment: Maple
- Karen Dennison, Life Enrichment: Aspen
- Christina Fillipozzi, Life Enrichment: Pine
- Karen Dixon, Life Enrichment: Spruce
- Gail Crowe, Life Enrichment: Willow

ConnectingOntario - seamlessly transitioning medical record access for residents

Please see the reverse side of this newsletter about Connecting Ontario. Grove Park Home goes "live" with this program, introduced by eHealth Ontario, on March 31st. For more information please refer to the following

www.connectingontario.ca / connecting.ontario@ehealthontario.on.ca / 1-866-250-1554



Connecting Ontario gives your health care team including family doctors, specialists, nurse practitioners, nurses and emergency department clinicians, secure, real-time access to your relevant medical information.

How will my care improve?

- Your health care team can make better decisions about your care at the time of your visit.
- There will be less need for you to repeat your health story as you move from one location to another.
- You will experience more coordinated care between different members of your care team including your family doctor, hospital and regional LHIN.
- Fewer duplicate tests.

How does it work?

- Your medical records are shared among family doctors, hospitals, long-term care homes, and home and community care services throughout Ontario.
- Your personal health information is made available to participating health care organizations for the purpose of providing care and treatment.
 - All health care organizations handle personal health information in accordance with Ontario's health privacy law (Personal Health Information Protection Act, 2004).
 - Only authorized members of your health care team can view your electronic health information.

What information is being shared?

- Lab reports
- Visit details
- Emergency department reports
- Patient consultation reports
- Hospital discharge summaries
- Cardiovascular results
- Home care services information
- Neurophysiology reports
- Respiratory reports
- Diagnostic imaging reports (e.g. x-rays)
- Medication information
- Allergy information
- Infection control information
- And more...



We take your privacy seriously

- We adhere to rigorous privacy standards, policies and procedures.
- Access to your health records is limited to only those clinicians who need to know in order to provide care.
- We can tell you who has accessed your information.

Your privacy rights

As a patient, you have rights to how your personal health information is safeguarded and shared.

Contact eHealth Ontario:

- To find out what information is in Connecting Ontario
 - If you don't want to share your information
 - To receive copies of your information
 - To request a correction to your information
 - For a list of health care providers who have viewed your information
- For any privacy and security questions or requests, contact any health care organization participating in Connecting Ontario or eHealth Ontario at 1-866-250-1554.

You have a right to make a complaint about eHealth Ontario information practices by contacting Ontario's Information and Privacy Commissioner at:

Tel: (416) 326-3333
 Toll free: 1 (800) 387-0073 (within Ontario)
 TDD/TTY: (416) 325-7539