

# INDOOR VISITS AT GROVE PARK HOME

## WELCOME BACK

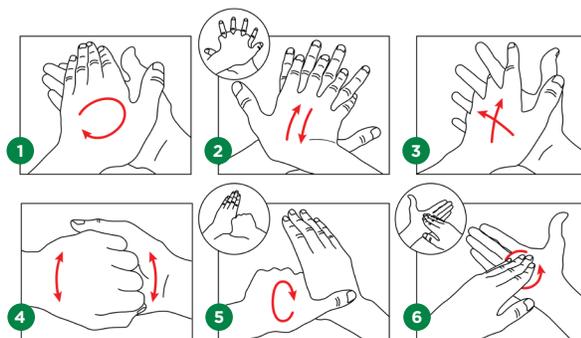
COVID-19 is a very contagious illness. It is spread quickly from one person to another through contact and droplets. The Team at Grove has done its very best to keep your loved ones and those caring for them protected and safe, which unfortunately meant closing our doors to families, volunteers and other visitors. This has been a challenging and stressful time for everyone.

It is important to consider the safest way to begin visits again. Please know we all have a role to play in responding to the pandemic and each of our actions has an impact on many other people. This guide is intended to offer advice and direction as you prepare for your highly anticipated indoor visit.

## INFECTION PREVENTION AND CONTROL (IPAC)

IPAC processes are in place for INDOOR VISITS. We ask that you follow the instructions of Grove Park Home staff. Visits will be taking place in the former “café” area. This ensures we have a limited amount of touch points that need to be sanitized between visits. Before entering the home, you will be required to sanitize your hands and **pass** an Active Screening Process that includes having your temperature taken. We ask that you remain seated for the duration of your visit and avoid touching or removing your provided surgical mask. At the end of your visit, chairs and tables will be sanitized by staff, as well as high touch points throughout the front of

## SIX STEPS TO CLEAN HANDS



## DO'S AND DON'TS

- ✓ Do arrive on time
- ✓ Do enter at front doors
- ✓ Do leave personal items locked in your car
- ✓ Do practice social distancing
- ✓ Do attest to Negative COVID-19 test result
- ✓ Do follow staff instructions
- ✗ Don't bring your own mask
- ✗ Don't bring pets
- ✗ Don't bring personal beverages

## GETTING TESTED FOR COVID-19

Prior to each visit, we will ask you to confirm your negative COVID-19 test result. We advise that you allow 3-5 days to obtain these results. This list of screening centres could change at any time, so please check online for current information.

**Barrie COVID-19 Assessment Centre** | 490 Huronia Road  
Assessment and testing. Walk in only

**Barrie & Community Family Medicine Clinics** | 829 Big Bay Point Road  
Assessment and testing. Booked appointments and walk in. Call 705-722-1199

**Royal Victoria Regional Health Centre** | 201 Georgian Drive, Atrium Entrance (at the three flags).  
Testing only. Booked appointments and walk in. Call 705-797-3120

Your results can be found at <https://covid19results.ehealthontario.ca:4443/agree>



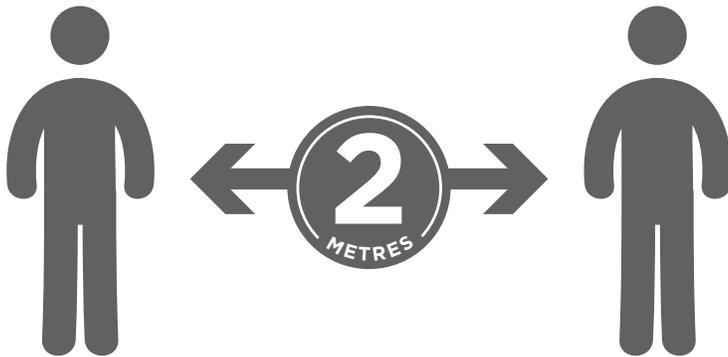
## SOCIAL DISTANCING AND ARRIVING FOR YOUR INDOOR VISIT

Grove Park Home has adopted a safe and thoughtful approach to indoor visits. At this time, visits will only occur in our Café area, with a maximum number of three families visiting at one time, and two visitors per resident. You will be arriving through our front doors and be given further instructions at that time. We appreciate your patience and cooperation as the health and safety of our residents and staff is of the utmost importance.

Please arrive on time for your visits as no time can be extended beyond what has been booked. Keep in mind that while you may want your entire 30-minute visit, for some residents this may be too long. We will adjust the visit in the best interest of the resident, as we are sure you would agree.

**Please note that washrooms and the vending machine will not be available to visitors during these visits.**

Social Distancing Matters! Please practice social distancing at the front doors of the home, and wait until you are asked to approach the Screening Desk. If you are bringing any gifts or packages, this is the time to leave these items on the table at the right-hand side of the lobby. As is our current practice, we will be sanitizing these packages and holding them for 72 hours before distribution to the home areas.



## BOOKING YOUR VISIT

If you have reviewed this document, you are ready to book your visit! As we anticipate over 75 visits per week, booking appointments is not only a complex process, but it is regulation that ensures no unscheduled visitors. Please email the Visiting Team at [visits@grovesparkhome.on.ca](mailto:visits@grovesparkhome.on.ca) with your request of a visit. Provide your phone number and we will call you to book your visit time. You will be booked at least 5 days in advance if you do not have proof of a negative test result. More details will be provided to you at that time.



## ON VISITING DAY

Arrive on time

Leave personal items in your car

Leave gifts / packages in lobby

**Follow Visitor Aide Instructions to:**

Attest to negative test results

Answer active screening questions

Approach temperature scanner

**Thank you for your cooperation**

## NON-COMPLIANCE

While preparing these visiting instructions, utmost consideration has been given to the safety of residents, staff and visitors. Please ask if you do not understand them.

Non-adherence to the rules set out in this document will result in discontinuation of visits.

