

OUTDOOR VISITS AT GROVE PARK HOME

WELCOME BACK

COVID-19 is a very contagious illness. It is spread quickly from one person to another through contact and droplets. The Team at Grove has done its very best to keep your loved ones and those caring for them protected and safe, which unfortunately meant closing our doors to families, volunteers and other visitors. This has been a challenging and stressful time for everyone.

It is important to consider the safest way to begin visits again. Please know we all have a role to play in responding to the pandemic and each of our actions has an impact on many other people. This guide is intended to offer advice and direction as you prepare for your highly anticipated outdoor visit.



DO'S AND DON'TS

- ✓ Do bring your own chair
- ✓ Do have an umbrella in your car
- ✓ Do bring a white board and marker if necessary
- ✓ Do bring a mask
- ✓ Do arrive on time
- ✓ Do call one hour in advance if you must cancel your visit
- ✗ Don't bring any gifts or food
- ✗ Don't visit if you are unwell
- ✗ Don't bring pets to visit

INFECTION PREVENTION AND CONTROL (IPAC)

IPAC processes are in place for outdoor visits. We ask that you do not touch the acrylic barriers. Residents will be at a table that will be disinfected between each visit. Acrylic barriers will be disinfected daily or as required. Visitors are to bring their own chair so staff do not have to leave secure areas to clean seating for visitors. Visitors are responsible for bringing their own face covering for outside visits. If bringing a chair or acquiring a mask is a hardship, please speak to the scheduler when you arrange your visit. At this time, wearing a face mask is a requirement of outdoor visits. Thank you for respecting our Infection Control Practices.



GETTING TESTED FOR COVID-19

Prior to each visit, we will ask you to confirm your negative COVID-19 test result. We advise that you allow 3-5 days to obtain these results. This list of screening sites is subject to change at any time, so please check online for current information.

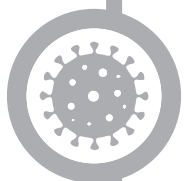
Barrie COVID-19 Assessment and Testing | 100 Huronia Road
Assessment and testing. Book appointments only.

Barrie & Community Family Health Services | 829 Big Bay Point Road
Assessment and testing. Book appointments and walk in. Call 705-722-1199

Royal Victoria Regional Health Centre | 1000 Georgian Drive, Atrium Entrance (at the three flags).
Testing only. Book appointments and walk in. Call 705-797-3120

Your results can be found at <https://www.ontario.ca/covid19results.ehealthontario.ca:4443/agree>

**NOT REQUIRED
AT THIS TIME**



SOCIAL DISTANCING AND ARRIVING FOR YOUR VISIT

You may be wondering where to go for your visit. At Grove Park Home, we have prepared four visiting areas. Two are along the fence at the Aspen Garden for Maple and Aspen Visits. One is along the fence off Grove Street at the Pine Garden for Pine Visits. The final location will be off Grove as well, but via the Receiving Parking Area. This area, for Spruce and Willow Visits will be to the right of the receiving doors and will be clearly marked. A portable visiting station has been purchased to accommodate these visits.

Please arrive on time for your visits as no time can be extended beyond what has been booked. Keep in mind that while you may want your entire 30-minute visit, for some residents this may be too long. We will adjust the visit in the best interest of the resident, as we are sure you would agree.

Social Distancing Matters! Do not approach the visiting area if another family is at that location. If more than one family member wishes to attend (max 2 registered visitors) only one family member can approach the screen at one time. Then step back for another family member to visit within your 30-minute appointment. This practice will evolve, but at this time we ask for your understanding.



BOOKING YOUR VISIT

Now you are ready to book your visit! As we anticipate over 100 hours per week of visits, booking appointments is not only a complex process, but it is regulation that ensures no unscheduled visitors. Please email the Visiting Team at visits@groveparkhome.on.ca with your request of a visit. Provide your phone number and we will call you to book your visit time. You will be booked at least 5 days in advance if you do not have proof of a negative test result. More details will be provided to you at that time.



ON VISITING DAY

Arrive on time
Bring your own chair
Do not reach through fencing

Follow Visitor Aide Instructions to:

Confirm negative test results
Answer posted screening questions
Have your temperature taken

Thank you for your cooperation

NON-COMPLIANCE

While preparing these visiting instructions, utmost consideration has been given to the safety of residents, staff and visitors. Please ask if you do not understand them.

Non-adherence to the rules set out in this document will result in discontinuation of visits.

